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FILE NO.: 53470.000039
DIRECT DIAL: (202) 955-1869

December 7, 1999



BOX PATENT APPLICATION
Assistant Commissioner for Patents
Washington, D.C. 20231

Re: New U.S. Patent Application of
Inventor(s): Michael ZIRNGIBL, et al.
"SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC
DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE
VOICE SERVICES, WITH INTEGRATED INBOUND AND OUTBOUND
VOICE SERVICES"

Dear Sir:

Attached is a new patent application for filing in the United States Patent and Trademark Office, including fifty-five (55) pages of specification, four (4) pages of claims (numbered 1-18), an Abstract, and fourteen (14) sheets of drawings (Figs. 1a-c; 2, 3a-c; 4-5, 6a-c; 7-8). Also enclosed is an Assignment with cover sheet and an Executed Joint Declaration for Patent Application.

The filing fee is calculated as follows:

09455534 "12/07/99"

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					Amount
Basic Filing Fee					\$ 760.00
Rate					
Extra			Large Entity	Small Entity	
Number of Claims in Excess of 20	18-20	0	\$18	\$	\$
Independent Claims in Excess of 3	2-3	0	\$78	\$	\$
Assignment Recordation					\$ 40.00
TOTAL FEE DUE					\$ 800.00

Checks in the total amount of \$ 800.00 are attached to cover the basic application filing fee, additional claims fee and assignment recordation fee. In the event any variance exists between the amount enclosed and the Patent and Trademark Office charges, please charge or credit any difference to the undersigned's Deposit Account No. 50-0206. **A duplicate of this sheet is attached.**

Please direct all communication concerning this application to:

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Respectfully submitted,

Brian M. Buono

By: *Reg. No. 31,125*

For James G. Gatto
Registration No. 32,694

Enclosures